

Showroom Mobile Banking - Enhancement #12991

Savings on-boarding function - stuck at one of the screens and unable to proceed to CTOS screens

13 January 2022 12:43 PM - Keat San Khor

Status:	Pending SIT	Start date:	13 January 2022
Priority:	Normal	Due date:	
Assignee:	Keat San Khor	% Done:	100%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Phase:	R1	Branch Code:	showroom-proj-base-i5

Description

When performing Savings on-boarding, was able to enter customer details - name, IC number, email address and mobile phone number.

When submitted information, enter verification code "123456".

After that, the screen remains there and unable to enter CTOS e-KYC screens.

Please help to check and rectify. Thanks.

History

#1 - 13 January 2022 12:44 PM - Keat San Khor

- Tracker changed from Bug to Enhancement

#2 - 13 January 2022 12:54 PM - Hoo Dextor

- Status changed from New to Assigned

- Assignee changed from Hoo Dextor to Megat AhmadSalehudin

#3 - 13 January 2022 03:21 PM - Megat AhmadSalehudin

- Status changed from Assigned to Resolved

- Assignee changed from Megat AhmadSalehudin to Hoo Dextor

- % Done changed from 0 to 100

r215772 | ahmadsalehudin | 2022-01-13 14:26:36 MYT

Changed paths:

A

/Showroom/02_BaseProjects/BASE900/trunk/showroom-proj-base-i5/showroom-nx/apps/showroom-mb/local_plugins/cordova-plugin-safariviewcontroller

A

/Showroom/02_BaseProjects/BASE900/trunk/showroom-proj-base-i5/showroom-nx/apps/showroom-mb/local_plugins/cordova-plugin-safariviewcontroller/2.0.0

A

/Showroom/02_BaseProjects/BASE900/trunk/showroom-proj-base-i5/showroom-nx/apps/showroom-mb/local_plugins/cordova-plugin-safariviewcontroller/2.0.0/cordova-plugin-safariviewcontroller/src/android/helpers/CustomTabServiceHelper.java

A

/Showroom/02_BaseProjects/BASE900/trunk/showroom-proj-base-i5/showroom-nx/apps/showroom-mb/local_plugins/cordova-plugin-safariviewcontroller/2.0.0/cordova-plugin-safariviewcontroller/src/android/helpers/ServiceConnectionCallback.java

A

/Showroom/02_BaseProjects/BASE900/trunk/showroom-proj-base-i5/showroom-nx/apps/showroom-mb/local_plugins/cordova-plugin-safariviewcontroller/2.0.0/cordova-plugin-safariviewcontroller/build/android

A

/Showroom/02_BaseProjects/BASE900/trunk/showroom-proj-base-i5/showroom-nx/apps/showroom-mb/local_plugins/cordova-plugin-safariviewcontroller/2.0.0/cordova-plugin-safariviewcontroller/package.json

A

/Showroom/02_BaseProjects/BASE900/trunk/showroom-proj-base-i5/showroom-nx/apps/showroom-mb/local_plugins/cordova-plugin-safariviewcontroller/2.0.0/cordova-plugin-safariviewcontroller/src/android/helpers/ServiceConnection.java

A

/Showroom/02_BaseProjects/BASE900/trunk/showroom-proj-base-i5/showroom-nx/apps/showroom-mb/local_plugins/cordova-plugin-safariviewcontroller/2.0.0/cordova-plugin-safariviewcontroller/LICENSE

Megat - Set safariviewcontroller as local plugin

Root Cause: safariviewcontroller plugin not installed

Solution: Fixed by adding safariviewcontroller plugin into config.xml so cordova will automatically install the plugin and fixed some exception when url is null

#4 - 13 January 2022 03:27 PM - Hoo Dextor

- *Status changed from Resolved to Pending SIT*

- *Assignee changed from Hoo Dextor to Keat San Khor*

Hi Keat San,

There's an plugin issue that caused the error, kindly reinstall the app version 1.0.0.1 by uninstall the previous app first.

Sorry for the inconvenience cause.

Regards,

Dextor Hoo