

## Showroom Mobile Banking - Enhancement #13015

### Loans on-boarding log in after loan account created

18 January 2022 02:56 PM - Keat San Khor

<b>Status:</b>	Feedback	<b>Start date:</b>	18 January 2022
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Keat San Khor	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>Phase:</b>	R1	<b>Branch Code:</b>	showroom-proj-base-i5
<b>Description</b>			
When customer had been on-boarded, loan account created and new user id given, proceeded to log in.			
Upon log in, expected the savings account to receive the loan disbursement to be activated with a FPX transactions. This will then be followed by the disbursement to the savings account. This flow is documented in the attached slides (i.e. slide 3 & 4).			
Was not able to see any of these. Please check. Thanks.			

#### History

##### #1 - 19 January 2022 12:58 PM - Hoo Dextor

- Status changed from New to Feedback
- Assignee changed from Hoo Dextor to Keat San Khor

Keat San,

kindly provide the username for this scenario.

If there's video recording for it, it will be better, can't imagine the expectation from you. FYI, the development is based on the power point flow which is similar to saving account for slide number 3.

May I know the problem is on slide 3 or 4?

##### #2 - 19 January 2022 04:19 PM - Keat San Khor

- File Loan on-boarding fund transfer to activate SA.jpeg added

Hi Dextor,

Retried the loans on-boarding.

On log in, was prompted with 6 digit TAC for verification. After enter 6 digit TAC, the attached screen show that Fund Transfer is being prompted. Was not able to continue after that.

This behaviour happens for SA on-boarding, FD on-boarding and LN on-boarding after log in and some fund transfer is needed.

Hope this helps to clarify.

**Files**

Storyboard LN on-boarding enhancement.pptx	2.45 MB	18 January 2022	Keat San Khor
Loan on-boarding fund transfer to activate SA.jpeg	31 KB	19 January 2022	Keat San Khor