Showroom Mobile Banking - Bug #13250

Prompt session timeout not navigate to login screen

07 March 2022 10:42 AM - chok yee fan

Status: Closed Start date: 07 March 2022

Priority: Normal Due date:

Assignee: chok yee fan % Done: 0%

Category:Estimated time:0.00 hourTarget version:Spent time:0.00 hour

Phase: R1 Branch Code: showroom-proj-base-i5

Description

Issue

Prompt "You session has timed out. Please log in again. [C0001]" but never navigate to login screen.

Expected

Prompt "You session has timed out. Please log in again. [C0001]" should navigate to login screen.

History

#1 - 07 March 2022 02:12 PM - chok yee fan

- Assignee changed from Wee Meng Soh to santhosh Krishna

should follow other web service how to handle the timeout where will put it in obHeader.statusCode

#2 - 07 March 2022 03:17 PM - chok yee fan

- File Screenshot 2022-03-07 at 3.13.59 PM.png added

as per request, these are existing error will kick out the user for your reference. it will put it into body.obHeader

deviceToken: null obHeader:

acknowledgementNumber: null asOfDate: "07-03-2022 15:10"

autoCall: false billPayment: false

id: null

maintenanceEndDateTime: null maintenanceNotice: null maintenanceNoticeFlag: false maintenanceStartDateTime: null maintenanceUpfrontNoticeTime: 0 reponseTime: "2022-03-07 15:10:11"

secStatusCode: null serviceFlag: null serviceMsg: null

statusCode: "WSS_ERROR_00006"

statusMessage: "We are unable to process your request. Please try to login again. [W0006]"

success: null
totalCount: null
obUser: null
paramValue: null
retrieveActivity: false
rsaSessionId: null
rsaTransactionId: null
transactionType: null
unreadMsgCount: 0
userContext:
appLanguage: "en"
channelCode: null

countryCode: null localeCode: null loginId: null

03 July 2025 1/2

requestld: null sessionld: null

#3 - 18 March 2022 03:24 PM - santhosh Krishna

- Status changed from New to Pending SIT
- Assignee changed from santhosh Krishna to chok yee fan

#4 - 22 March 2022 04:52 PM - chok yee fan

- Status changed from Pending SIT to Closed

act as normal now

Files

photo6138755739691363953.jpg	32.5 KB	07 March 2022	chok yee fan
Screenshot 2022-03-07 at 3.13.59 PM.png	129 KB	07 March 2022	chok yee fan

03 July 2025 2/2