Showroom Mobile Banking - Bug #13496

[IB][Card Mangement] Unable Proceed to Confirmation Screen in Update Contact Info [IB-10]

15 April 2022 10:14 AM - Nor Khairun Aqila Jesmen

Status: Assigned Start date: 15 April 2022

Priority: Normal Due date:

Assignee: chok yee fan % Done: 0%

Category: Estimated time: 0.00 hour

Target version: Spent time: 0.00 hour

Phase: R1 Branch Code: showroom-proj-base-i5

Description

Steps to simulate:

- 1. Click Card Management
- 2. Click Update Contact Info Icon
- 3. Input All fields of Contact Details
- 4. Click Proceed

Issue:

Click Proceed will Pop Up Error Message "We are unable to process your request now as service temporarily unavailable.please try again later."

Expected Fixes:

Should not have proceed to next screen or shouldn't get pop Error Message

History

#1 - 15 April 2022 05:20 PM - David Wong

- Status changed from New to Assigned
- Assignee changed from David Wong to chok yee fan

Files

IB-10.jpg 78 KB 15 April 2022 Nor Khairun Aqila Jesmen

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