## Showroom Mobile Banking - Bug #13726

## [Bug] Cannot proceed when using the SuperApp when doing the WiseAl

01 June 2022 09:08 AM - See Liang Lim

Status: Start date: New 01 June 2022 **Priority:** Normal Due date: % Done: Assignee: **David Wong** 0% Category: **Estimated time:** 0.00 hour Target version: Spent time: 0.00 hour Phase: Future **Branch Code:** showroom-proj-base-i5

## **Description**

- 1) Download the latest SuperApp from <a href="https://dev.silverlakemobility.com/release/showroom/my/index.php">https://dev.silverlakemobility.com/release/showroom/my/index.php</a>
- 2) Please use the MYSIT 2.0.0.0.0
- 3) Select the WiseAI for the configuration by clicking on the SilverBank 10 times
- 4) Proceed to apply for the credit card in the Product Link
- 5) Proceed normally by entering, capturing the IC and Face,
- 6) After the final screen of entering the User ID and password, the App would display "Please enter the information correctly, please try again". The application would revert back to the Credit card home page

Expected Results =======

- 1) Have tried 2 time very carefully on entering the correct information, but i do not know what is wrong and therefore cannot proceed
- 2) The system would display the successful message

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