

## Showroom Mobile Banking - Bug #13732

### [BO][Mobile Banking | Report] Showing HTTP Status 500 Error when Hitting Preview & Export button in Several Reports [BO-03]

07 June 2022 02:20 PM - Nor Khairun Aqila Jesmen

<b>Status:</b>	New	<b>Start date:</b>	07 June 2022
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	David Wong	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>Phase:</b>	R1	<b>Branch Code:</b>	showroom-proj-base-i5
<b>Description</b>			
Steps to simulate: 1. Click Mobile Banking 2. Click Report Dropdown List 3. Click one of the Module [Customer's Device Binding Report & Biometric Enrollment Report & Mobility Statistic Report] 4. Input All Details 5. Click Export & Preview button			
Issue: Click Preview & Export button hits Error Page HTTP Status 500			
Expected Fixes: Should go to Preview Page or Export should Successful			

#### Files

BO-03.jpg

97.9 KB

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