# Registration Check UAT - Bug #14159

# Android - PROD - QC1316 - Unable to Launch app

10 August 2022 09:36 AM - Jimmy Phang

Status: Resolved Start date: 10 August 2022

Priority: Normal Due date:

Assignee: Jimmy Phang % Done: 100%

Category: Estimated time: 0.00 hour

Target version: Spent time: 0.00 hour

### Description

Unable to launch app:

- Newly downloaded production app.
- successfully binded
- Clicked logout
- quick switch to another app
- quick switch back to ocbc production app
- keeps loading
- Unable to launch app

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- after uninstalled & re-installed.
- Issue's gone.

Bug fixed updated by Android.

#### History

#### #1 - 18 August 2022 08:51 AM - Jimmy Phang

- Status changed from New to Resolved
- Assignee changed from sengloong.khoo sengloong.khoo to Jimmy Phang

Issue was clicking back button and keep loading (unable to load the app) when returning to the apps.

### #2 - 19 August 2022 02:21 PM - sengloong.khoo sengloong.khoo

- % Done changed from 0 to 100

07 April 2025 1/1