

## PENGADIAN EMAS - Bug #14588

### iOS[EMAS][DASHBOARD][PDF] User is not able to download PDF

31 October 2022 03:59 PM - hsulynn pang

<b>Status:</b>	Closed	<b>Start date:</b>	31 October 2022
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	hsulynn pang	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour

#### Description

user profile: uatmdl30

steps:

- (1) login
- (2) swipe the slide to Investasi & Asuransi screen
- (3) click Emas Pegadaian
- (4) click Detail tab
- (5) click Detail Informasi Produk
- (6) click DOWnload button at pdf screen

#### History

##### #1 - 01 November 2022 08:58 PM - salim wijaya

- Status changed from New to Resolved
- Assignee changed from salim wijaya to hsulynn pang

##### #2 - 02 November 2022 02:23 PM - hsulynn pang

- File test-14588.mp4 added
- Status changed from Resolved to Assigned
- Assignee changed from hsulynn pang to salim wijaya

the issue still exist.

it happens when first time app installation

user profile: uatapp25

##### #3 - 03 November 2022 02:57 PM - hsulynn pang

- File retest 14588.MP4 added

##### #4 - 03 November 2022 02:58 PM - salim wijaya

- Assignee changed from salim wijaya to hsulynn pang

##### #5 - 04 November 2022 04:53 PM - hsulynn pang

- Status changed from Assigned to Closed

Tested ok

#### Files

IMG-1946.PNG	478 KB	31 October 2022	hsulynn pang
IMG-1947.PNG	522 KB	31 October 2022	hsulynn pang

test-14588.mp4  
retest 14588.MP4

2.68 MB 02 November 2022  
2.58 MB 03 November 2022

hsulynn pang  
hsulynn pang