VIRTUAL CREDIT CARD - Bug #15233

iOS [TREATS] [TREATS Cash] It shows Transaction Failed screen although the response return Success

17 December 2022 02:20 PM - hsulynn pang

Status: Closed Start date: 17 December 2022

Priority: Normal Due date:

Assignee: hsulynn pang % Done: 100%
Category: Estimated time: 0.00 hour

Target version: Spent time: 0.00 hour

Description

user profile: uattreats001

steps: steps: (1) login

(2) swipe to the right for Kartu Kredit

- (3) select the credit card for TREATS
- (4) at the Customer Transaction History screen, click My TREATS
- (5) at the My TREATS Rewards screen, click Redeem Reward TREATS
- (6) at the Cash tab, select SOF
- (7) swipe the slider
- (8) click the Redeem button
- (9) click Konfirmasi button at Konfirmation screen
- (10) input pin
- (11) verify the acknowledgement screen

Actual result: It shows Transaction Failed screen although the response return Success

Expected result: It shows Transaction Successful screen

History

#1 - 19 December 2022 10:23 AM - He Xi Yeo

- Status changed from New to Resolved
- Assignee changed from He Xi Yeo to hsulynn pang
- % Done changed from 0 to 100

#2 - 19 December 2022 01:39 PM - hsulynn pang

- File retest-treats-cash.mp4 added
- Status changed from Resolved to Closed

tested ok

Files

IMG-2527.PNG	273 KB 17 December 2022	hsulynn pang
IMG-2528.PNG	2.02 MB 17 December 2022	hsulynn pang
retest-treats-cash.mp4	3.95 MB 19 December 2022	hsulynn pang

04 April 2025 1/1