

PENGADIAN EMAS - Bug #15450

ANDROID[EMAS][Gold Registration]Error when tap next in KTP screen

03 January 2023 02:48 PM - rifqi mulyana

Status:	Closed	Start date:	03 January 2023
Priority:	Urgent	Due date:	
Assignee:	rifqi mulyana	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Description			
Issue: Got error when tap next in KTP screen "n.i0@e021440"			
Expected: Can continue to next screen			

History

- #1 - 03 January 2023 02:54 PM - aiman baharum
- File Screenshot_20230103_145207_ektp_error.png added
 - File Screenshot_20230103_145234_ektp_error.png added
 - Assignee changed from aiman baharum to santhosh Krishna

BE help assist on error 500 with rc 99 on /msemas/register/store-image

- #2 - 05 January 2023 11:26 AM - aiman baharum
- Assignee changed from santhosh Krishna to aiman baharum

- #3 - 05 January 2023 11:27 AM - aiman baharum
- % Done changed from 0 to 100

- #4 - 05 January 2023 11:29 AM - aiman baharum
- Assignee changed from aiman baharum to rifqi mulyana
 - % Done changed from 100 to 0

96669efbe2f8b19d64bd8b165d6a4ad8c8d2b7f0

<https://1drv.ms/u/s!ArUtVw86-MjF5BPz8PoqnNh14lqf?e=2XqxfJ>

- #5 - 05 January 2023 04:25 PM - rifqi mulyana
- File Screenshot_2023-01-05-14-32-55-24_a0f117c2106e9e4794b292f26d8f8279.jpg added
 - File Screenshot_2023-01-05-14-32-58-50_a0f117c2106e9e4794b292f26d8f8279.jpg added
 - File Screenshot_2023-01-05-14-33-39-68_a0f117c2106e9e4794b292f26d8f8279.jpg added
 - File Screenshot_2023-01-05-14-33-46-32_a0f117c2106e9e4794b292f26d8f8279.jpg added
 - File Screenshot_2023-01-05-14-33-52-45_a0f117c2106e9e4794b292f26d8f8279.jpg added
 - File Screenshot_2023-01-05-14-34-00-07_a0f117c2106e9e4794b292f26d8f8279.jpg added
 - File Screenshot_2023-01-05-14-34-09-21_a0f117c2106e9e4794b292f26d8f8279.jpg added
 - File Screenshot_2023-01-05-14-34-25-28_a0f117c2106e9e4794b292f26d8f8279.jpg added
 - Status changed from New to Pending Close

Issue:
Got error when tap next in KTP screen
"n.i0@e021440"

Expected:
Can continue to next screen

Actual Result:
Can go to the selfie screen, selfie photo is working fine too

#6 - 20 January 2023 02:04 PM - yap chekying

- Status changed from Pending Close to Closed

Files

WhatsApp Image 2023-01-03 at 13.41.15.jpeg	68.4 KB	03 January 2023	rifqi mulyana
Screenshot_20230103_145207_ektp_error.png	199 KB	03 January 2023	aiman baharum
Screenshot_20230103_145234_ektp_error.png	960 KB	03 January 2023	aiman baharum
Screenshot_2023-01-05-14-32-55-24_a0f117c2106e9e4794b292f26d8492705.png	827 KB	05 January 2023	rifqi mulyana
Screenshot_2023-01-05-14-32-58-50_a0f117c2106e9e4794b292f26d8492705.png	827 KB	05 January 2023	rifqi mulyana
Screenshot_2023-01-05-14-33-39-68_a0f117c2106e9e4794b292f26d8492705.png	827 KB	05 January 2023	rifqi mulyana
Screenshot_2023-01-05-14-33-46-32_a0f117c2106e9e4794b292f26d8492705.png	827 KB	05 January 2023	rifqi mulyana
Screenshot_2023-01-05-14-33-52-45_a0f117c2106e9e4794b292f26d8492705.png	827 KB	05 January 2023	rifqi mulyana
Screenshot_2023-01-05-14-34-00-07_a0f117c2106e9e4794b292f26d8492705.png	827 KB	05 January 2023	rifqi mulyana
Screenshot_2023-01-05-14-34-09-21_a0f117c2106e9e4794b292f26d8492705.png	827 KB	05 January 2023	rifqi mulyana
Screenshot_2023-01-05-14-34-25-28_a0f117c2106e9e4794b292f26d8492705.png	827 KB	05 January 2023	rifqi mulyana