

PENGADIAN EMAS - Bug #15798

[UAT] [AND] [IOS] [Registration] Negative Testing Surrounding System - ESB Down - Error Message ###9907 & 10014 &10015

21 February 2023 10:12 AM - yap chekying

Status:	Closed	Start date:	21 February 2023
Priority:	Urgent	Due date:	
Assignee:	yap chekying	% Done:	100%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
<b>Description</b> When ESB down, M2U crashed after TAC in the registration flow. the expected result: showed acknowledgment screen with gagal in the title and error message "System unavailable". if tapped done, will show same error message "System unavailable"  UID: UATEMAS129			
<b>Related issues:</b> Related to Bug #15797: [UAT] [AND] [Registration] Negative Testing Surroundin... <div>Closed21 February 2023</div>			

History

- #1 - 22 February 2023 04:07 PM - Hao Ter Tai
  - Assignee changed from Hao Ter Tai to santhosh Krishna

FE added checking, pending BE return response data
- #2 - 23 February 2023 09:13 AM - santhosh Krishna
  - Related to Bug #15797: [UAT] [AND] [Registration] Negative Testing Surrounding System - Systematics Down - Error Message ###9908 added
- #3 - 23 February 2023 11:11 AM - santhosh Krishna
  - Status changed from New to Resolved
  - Assignee changed from santhosh Krishna to yap chekying
- #4 - 23 February 2023 03:58 PM - yap chekying
  - Status changed from Resolved to Pending Close
- #5 - 28 February 2023 09:46 PM - yap chekying
  - Subject changed from [UAT] [AND] [Registration] Negative Testing Surrounding System - ESB Down - Error Message ###9907 to [UAT] [AND] [IOS] [Registration] Negative Testing Surrounding System - ESB Down - Error Message ###9907
  - Status changed from Pending Close to Assigned
  - Assignee changed from yap chekying to santhosh Krishna

UID: UATEMAS129

Issue 1:

When ESB down at confirmation screen, after input TAC, "system unavailable" error message show at confirmation screen.

Expected Result:

Showed acknowledgement screen with gagal in the title and error message "System unavailable". if tapped done, will show same error message "System unavailable"

Issue 2:

When ESB down, I tapped back to the input nominal screen. when I went further, it showed screen to ask the KTP and Selfie. that's UID already have KTP and selfie.

Expected Result:
- 20 April 2025
- 1/2

Show error message when tapped create pegadaian account in the bridging screen.

According to Imran, check-account API will call customerInfo ESB API, here should throw error message since ESB is down.

**#6 - 01 March 2023 03:47 PM - yap chekying**

- Subject changed from [UAT] [AND] [IOS] [Registration] Negative Testing Surrounding System - ESB Down - Error Message ###9907 to [UAT] [AND] [IOS] [Registration] Negative Testing Surrounding System - ESB Down - Error Message ###9907 & 10014

**#7 - 01 March 2023 03:48 PM - yap chekying**

- Subject changed from [UAT] [AND] [IOS] [Registration] Negative Testing Surrounding System - ESB Down - Error Message ###9907 & 10014 to [UAT] [AND] [IOS] [Registration] Negative Testing Surrounding System - ESB Down - Error Message ###9907 & 10014 & 10015

**#8 - 03 March 2023 09:10 AM - santhosh Krishna**

- Assignee changed from santhosh Krishna to yap chekying  
- % Done changed from 0 to 100

~~Issue 1:~~ Fixed by Imran

~~Issue 2:~~ Fixed and Deployed

**#9 - 20 March 2023 04:33 PM - yap chekying**

- Status changed from Assigned to Pending Close

**#10 - 13 April 2023 01:09 PM - yap chekying**

- Status changed from Pending Close to Closed

Closed by UAT tester