### PENGADIAN EMAS - Bug #15802

### [UAT] [AND] [Direct Debit- Burger Menu] Negative Testing Surrounding System - Sytematic Down-Error Message ###9705

21 February 2023 11:04 AM - yap chekying

Status:	Closed	Start date:	Start date: 21 February 2023		
Priority:	High	Due date:	Due date:		
Assignee:	yap chekying	% Done:	100%	Ĩ	
Category:		Estimated time:	0.00 hour		
Target version:		Spent time:	0.00 hour		

### Description

Systematic down, tap on Atur Transaksi Rutin, When tambah transaksi recurring, error message showed "sistem tidak tersedia". but in english version still issue, still using bahasa

#### History

#### #1 - 23 February 2023 03:42 PM - Hao Ter Tai

- Status changed from New to Resolved
- % Done changed from 0 to 100

#### #2 - 24 February 2023 09:52 AM - Hao Ter Tai

- Status changed from Resolved to Assigned
- Assignee changed from Hao Ter Tai to yap chekying

#### #3 - 06 March 2023 09:20 AM - yap chekying

- Status changed from Assigned to Pending Close

#### #4 - 15 March 2023 07:25 PM - yap chekying

- File EN.jpeg added
- File IN.jpeg added

Issue 1:

Systematic down, tap on\* Atur Transaksi Rutin\*, tap on tambah transaksi recurring, tap on Purchase error message showed "sistem tidak tersedia".

Expected:

Should show error message below.

BAHASA: "Mohon maaf, saat ini sistem tidak tersedia. Silahkan coba kembali beberapa saat lagi" ENGLISH: "We apologize, the system is currently unavailable. Please try again later"

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### PURCHASE

**mnb2w** Pegadaian Gold Creation Date 09/02/2023

### SISTEM TIDAK TERSEDIA



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# DAFTAR TRANSAKSI RUTIN

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### PEMBELIAN

**mnb2w** Emas Pegadaian Tanggal Pembuatan 09/02/2023

# SISTEM TIDAK TERSEDIA



Issue 2: App language is Bahasa Indonesia but error message show in English.

### #5 - 15 March 2023 07:25 PM - yap chekying

- Status changed from Pending Close to Assigned
- Assignee changed from yap chekying to Imran Abdulhadi
- Priority changed from Normal to High

### #6 - 20 March 2023 10:31 AM - Imran Abdulhadi

- Assignee changed from Imran Abdulhadi to yap chekying

done. error is from returned SOF side since their side is down. MS\_DirectDebit, purchaseBillerListing did not send locale to SOF. fix it by putting locale in the SOF request.

### #7 - 20 March 2023 04:30 PM - yap chekying

- Status changed from Assigned to Pending Close

### #8 - 13 April 2023 10:37 AM - yap chekying

- Status changed from Pending Close to Closed

Closed by UAT tester

#### Files

EN.jpeg	28.2 KB	15 March 2023	yap chekying
IN.jpeg	28.4 KB	15 March 2023	yap chekying