PENGADIAN EMAS - Bug #15806

[UAT] [AND] [Direct Debit] Negative Testing Surrounding System - DCIF Down- Error Message ###9699

21 February 2023 02:13 PM - yap chekying

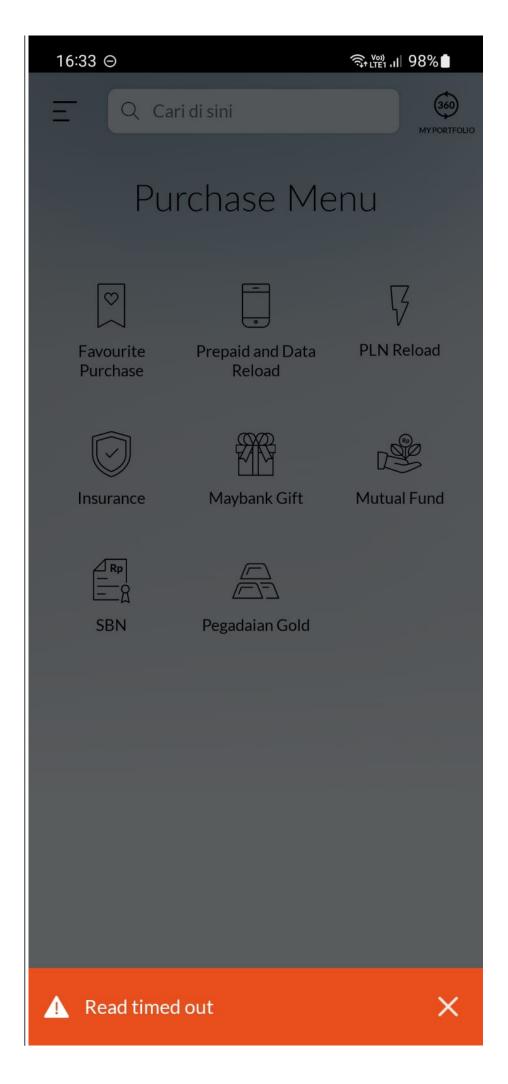|				
Status:	Closed		**Start date:**	21 February 2023
Priority:	Urgent		**Due date:**	
Assignee:	yap chekying		**% Done:**	0%
Category:			**Estimated time:**	0.00 hour
Target version:			**Spent time:**	0.00 hour

Description

Screen: Attached
UID: UATEMAS120

Issue 1:
when tapped pegadaian gold. it showed Read time out. It should be "System Unavailable"
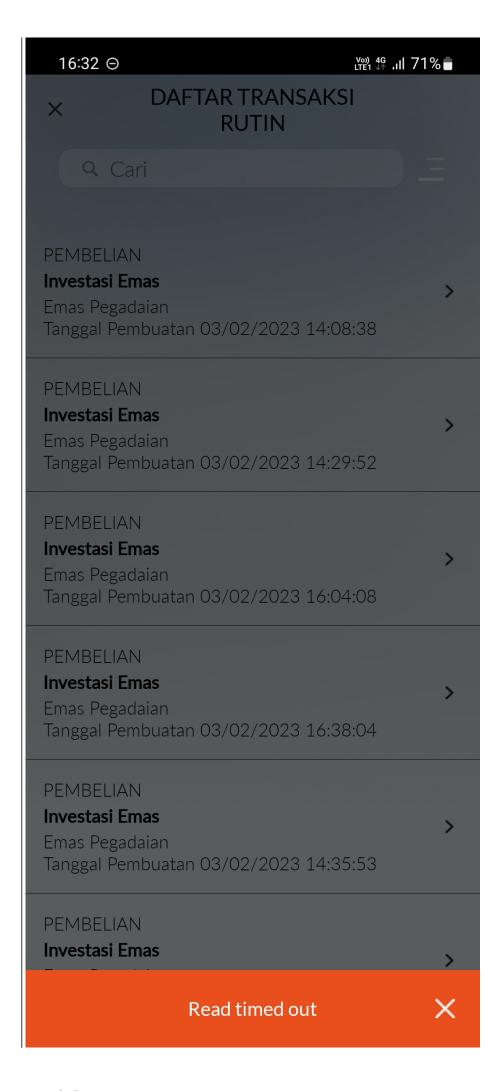
Q Cari di sini

360
MY PORTFOLIO

Purchase Menu

Favourite
Purchase

Prepaid and Data
Reload

PLN Reload

Insurance

Maybank Gift

Mutual Fund

SBN

Pegadaian Gold

⚠ **Read timed out**   ✕

Issue 2:
Recurring via burger menu
can enter the recurring list but cant add more recurring transaction (error message : "Read time out"). It should be "System Unavailable"

DAFTAR TRANSAKSI RUTIN

🔍 Cari

PEMBELIAN
Investasi Emas
Emas Pegadaian
Tanggal Pembuatan 03/02/2023 14:08:38 >

PEMBELIAN
Investasi Emas
Emas Pegadaian
Tanggal Pembuatan 03/02/2023 14:29:52 >

PEMBELIAN
Investasi Emas
Emas Pegadaian
Tanggal Pembuatan 03/02/2023 16:04:08 >

PEMBELIAN
Investasi Emas
Emas Pegadaian
Tanggal Pembuatan 03/02/2023 16:38:04 >

PEMBELIAN
Investasi Emas
Emas Pegadaian
Tanggal Pembuatan 03/02/2023 14:35:53 >

PEMBELIAN
Investasi Emas
>

Read timed out ✕

Issue 3:
Recurring via burger menu
Transaksi edit = wrong error message. it showed "Read time out". It should be "System Unavailable"

Issue 4:
Purchase Flow
DCIF down before the confirmation screen (Purchase menu), after input TAC, it went to the confirmation screen and showed error message "System Unavailable".

Bayar Dari
U Transaction Account iB
No Rekening : 8701902096

Produk
Emas

Penyedia Produk
Pegadaian

Informasi Transaksi
Berat Emas : 0,0430 gram
Harga Beli Emas : IDR 932,000.00 / gram
Total Emas yang Dibeli : IDR 40,000.00
Biaya : IDR 5,000.00
Jumlah yang akan Didebit : IDR 45,000.00

Frekuensi Pembelian
Setiap Minggu

Jangka Waktu Pembelian
10 Minggu

Hari Pendebitan
Sabtu

Catatan:

Biaya transaksi akan dibayarkan pada jadwal pendebetan

⚠ **Read timed out**   ✕

Issue 5:
Recurring via burger menu
DCIF down before the confirmation screen (Burger menu), after input TAC, it went to the acknowledgement screen and showed error message "System Unavailable". After tapped "Done" It showed "Read timed out"

History

#1 - 22 February 2023 09:51 AM - santhosh Krishna

Need log to check, currently log unavailable.

#2 - 01 March 2023 03:37 PM - yap chekying

- File 9699_6.jpeg added

- Assignee changed from santhosh Krishna to Imran Abdulhadi

Issue 6:
When login with bahasa Indonesia, error message show in English

#3 - 02 March 2023 10:34 AM - Imran Abdulhadi

- File 9c57be6d-6231-4440-8435-bd61128c2de2.jpg added

- Assignee changed from Imran Abdulhadi to yap chekying

Because M2U SOF returns "SYSTEM UNAVAILABLE" to BE. FE passing in LOCALE "EN" to BE. which also affects the message.

#4 - 06 March 2023 09:20 AM - yap chekying

- Status changed from New to Pending Close

#5 - 08 March 2023 08:57 AM - yap chekying

- Assignee changed from yap chekying to Hao Ter Tai

Hao Ter, please check if FE passing in LOCALE "EN" to BE when app language is IN.

#6 - 08 March 2023 02:29 PM - Hao Ter Tai

- File ws register sof.txt added

- File ws purchaseBillerListing .txt added

#7 - 08 March 2023 02:31 PM - Hao Ter Tai

ws register sof is passing Accept-Language: in
ws purchaseBillerListing is passing "locale": "in"

#8 - 08 March 2023 02:37 PM - Hao Ter Tai

- Assignee changed from Hao Ter Tai to yap chekying

#9 - 08 May 2023 02:11 PM - yap chekying

- Status changed from Pending Close to Closed

Closed by UAT tester

Files

Issue_2.jpg	461 KB	21 February 2023	yap chekying

Issue_4.jpg	296 KB	21 February 2023	yap chekying
Issue_1.jpeg	35.7 KB	21 February 2023	yap chekying
9699_6.jpeg	56.3 KB	01 March 2023	yap chekying
9c57be6d-6231-4440-8435-bd61128c2de2.jpg	137 KB	02 March 2023	Imran Abdulhadi
ws register sof.txt	15.3 KB	08 March 2023	Hao Ter Tai
ws purchaseBillerListing .txt	3.8 KB	08 March 2023	Hao Ter Tai