# PENGADIAN EMAS - Bug #16000

## Android [EMAS][SELL][RETRY CR-SYSTEMATIC DOWN] App Crash and Wrong Info Populate in Acknowledgement Screen

15 March 2023 07:10 PM - yap chekying

| | | | | |
|---|---|---|---|---|
| **Status:** | Closed | | **Start date:** | 15 March 2023 |
| **Priority:** | High | | **Due date:** | |
| **Assignee:** | yap chekying | | **% Done:** | 100% |
| **Category:** | | | **Estimated time:** | 0.00 hour |
| **Target version:** | | | **Spent time:** | 0.00 hour |

**Description**

When customer perform sell transaction during systematic down

Issue 1:
Wrong data populated in acknowledgement screen.

17:48

M2U

# Your Gold Was Sold Successfully

| | |
|---|---|
| Reference Number | I0001348572 |
| Transfer To | null<br>null |
| Product | M2U ID UAT |
| Product Provider | M2U ID UAT |
| Product Type | M2U ID UAT |
| Gold Selling Price | IDR 0 |
| Gold Weight | null gram |
| Total Gold Sold | IDR 0 |
| Fee | IDR 0 |
| Pegadaian Account No. | M2U ID UAT |

Share Invoice

**DONE**

Expected:
Should populate data correctly

Issue 2:
When tap on DONE button app keep loading and crashed.

Expected:
Should navigate to gold dashboard

## History

**#1 - 15 March 2023 07:11 PM - yap chekying**

*- Subject changed from BE [EMAS][SELL][RETRY CR-SYSTEMATIC DOWN] App Crash and Wrong Info Populate in Acknowledgement Screen to Android [EMAS][SELL][RETRY CR-SYSTEMATIC DOWN] App Crash and Wrong Info Populate in Acknowledgement Screen*

**#2 - 16 March 2023 12:33 PM - yap chekying**

*- Assignee changed from aiman baharum to Hao Ter Tai*

**#3 - 16 March 2023 09:51 PM - yap chekying**

*- File Systematic Error Success.docx added*

*- Assignee changed from Hao Ter Tai to Imran Abdulhadi*

Imran, please refer to fields return from BE to FE for normal success sell transaction and pass the same fields to FE for systematic error sell transaction.

Please refer to attached document.

Thanks.

**#4 - 17 March 2023 11:19 AM - Imran Abdulhadi**

*- Status changed from New to Resolved*

*- Assignee changed from Imran Abdulhadi to yap chekying*

*- % Done changed from 0 to 100*

done

**#5 - 17 March 2023 11:26 AM - yap chekying**

*- Status changed from Resolved to Assigned*

*- Assignee changed from yap chekying to Hao Ter Tai*

**#6 - 17 March 2023 02:50 PM - Hao Ter Tai**

*- Assignee changed from Hao Ter Tai to yap chekying*

**#7 - 20 March 2023 04:23 PM - yap chekying**

*- File WhatsApp Image 2023-03-20 at 4.22.19 PM.jpeg added*

*- Status changed from Assigned to Closed*

Tested passed

**Files**

| | | | |
|---|---|---|---|
| WrongInfo.jpeg | 54 KB | 15 March 2023 | yap chekying |
| Systematic Error Success.docx | 191 KB | 16 March 2023 | yap chekying |
| WhatsApp Image 2023-03-20 at 4.22.19 PM.jpeg | 75.8 KB | 20 March 2023 | yap chekying |