PENGADIAN EMAS - Bug #16092

BE [EMAS][SELL][RETRY CR] Showing Wrong Transaction Status in Gold Dashboard

30 March 2023 10:19 AM - yap chekying

Status:	Closed	**Start date:**	30 March 2023
Priority:	High	**Due date:**	
Assignee:	yap chekying	**% Done:**	100%
Category:		**Estimated time:**	0.00 hour
Target version:		**Spent time:**	0.00 hour

Description

Issue:
Transaction failed (Sell hit 68, reff switching hit 13) but showing in progress status in gold dashboard.

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```
      "headerDateEn" : "MARCH 2023",

      "unrealizedGainLoss" : null,
      "status" : "SUSPECT",
      "totalGoldTradedAmount" : null,
      "purchaseFrequency" : "1",
      "sofName" : "U Transaction Account
iB",
      "goldTradedPrice" : "1150000.0",
      "totalGoldTradedWeight" : null,
      "purchasePeriod" : 1,
      "remaningTimeForPurchaseRoutine" :
null,
      "trxDate" : "29/03/2023 16:11:30",
      "trxType" : "SELL",
      "sof" : "8701901820",
      "channel" : "2",
      "debitDate" : null,
      "goldTradedAmount" : "1145000.0",
      "productProvider" : "Pegadaian",
      "averageGoldPurchasePrice" : null,
      "goldTradedWeight" : "1.0",
      "trxId" : 1782,
      "lastAutoDebitTrxDate" : null,
      "accountNo" : "1283522620000124",
      "fee" : null,
      "cif" : "0012110198"
    },
    {
      "trxRefNo" : "I0001362041",
      "unrealizedGainLoss" : null,
      "status" : "GAGAL",
      "totalGoldTradedAmount" : null,
      "purchaseFrequency" : "1",
      "sofName" : "U Transaction Account
iB",
      "goldTradedPrice" : "980000.0",
      "totalGoldTradedWeight" : null,
      "purchasePeriod" : 1,
      "remaningTimeForPurchaseRoutine" :
null,
      "trxDate" : "29/03/2023 13:18:12",
      "trxType" : "BUY",
      "sof" : "8701901820",
      "channel" : "2",
      "debitDate" : null,
      "goldTradedAmount" : "50000.0",
      "productProvider" : "Pegadaian",
      "averageGoldPurchasePrice" : null,
      "goldTradedWeight" : "0.0511",
```
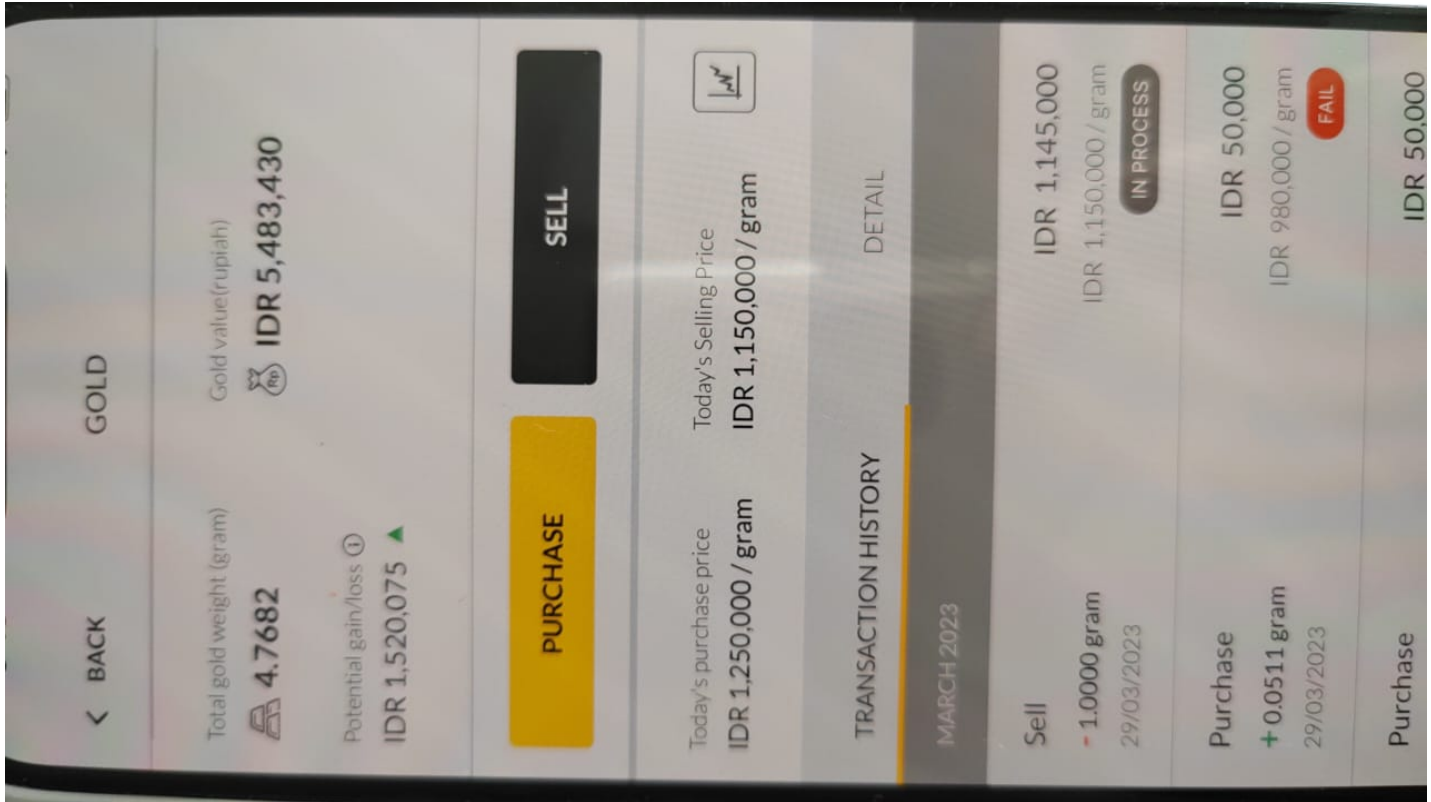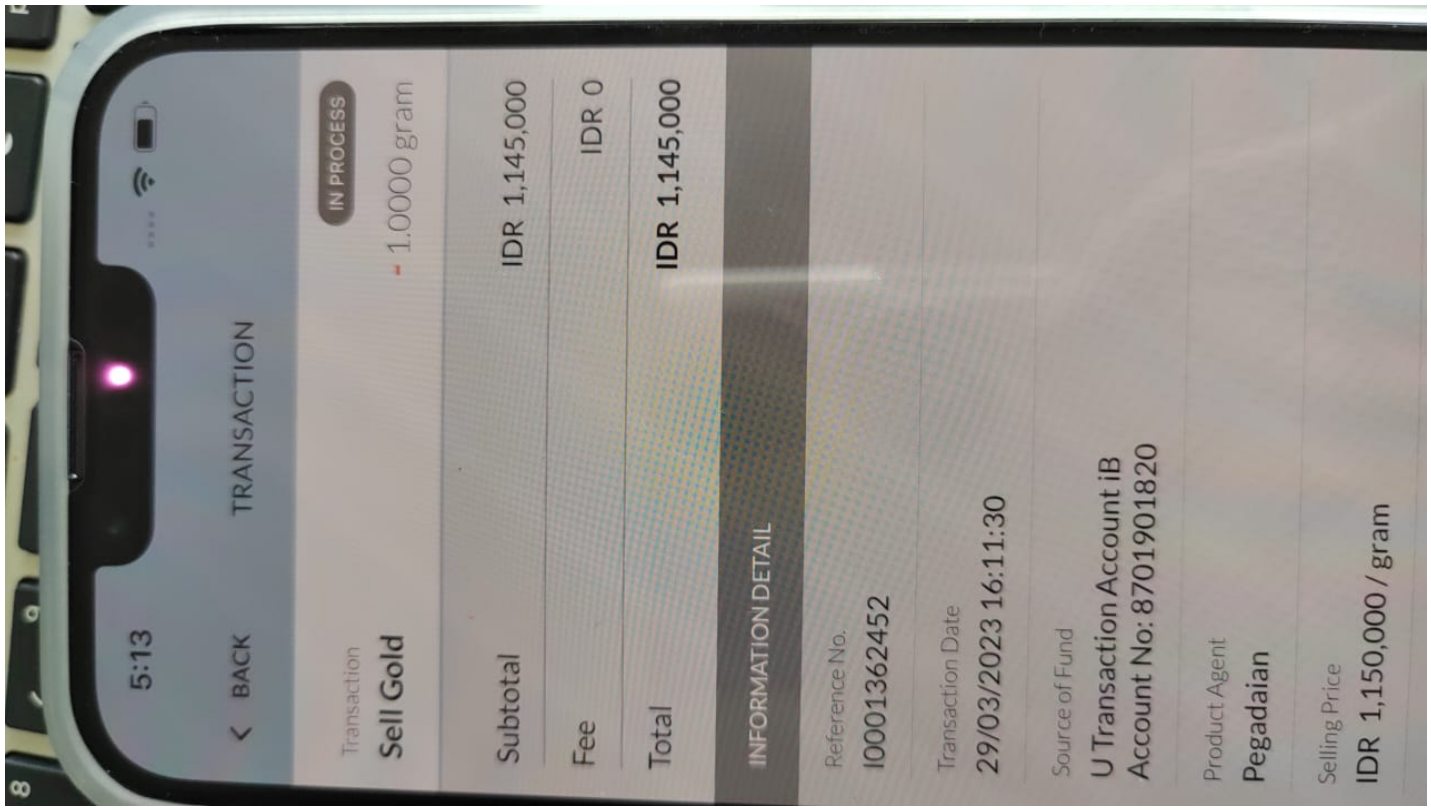
0 of 0 ‹ ›

5:13

< BACK   TRANSACTION

Transaction
Sell Gold   IN PROCESS
                                            - 1.0000 gram

Subtotal   IDR 1,145,000

Fee   IDR 0

Total   IDR 1,145,000

INFORMATION DETAIL

Reference No.
I0001362452

Transaction Date
29/03/2023 16:11:30

Source of Fund
U Transaction Account iB
Account No: 8701901820

Product Agent
Pegadaian

Selling Price
IDR 1,150,000 / gram

< BACK   GOLD

Total gold weight (gram)   Gold value(rupiah)
4.7682   IDR 5,483,430

Potential gain/loss ①
IDR 1,520,075 ▲

PURCHASE   SELL

Today's purchase price   Today's Selling Price
IDR 1,250,000 / gram   IDR 1,150,000 / gram

TRANSACTION HISTORY   DETAIL

MARCH 2023

Sell   IDR 1,145,000
- 1.0000 gram   IDR 1,150,000 / gram
29/03/2023   IN PROCESS

Purchase   IDR 50,000
+ 0.0511 gram   IDR 980,000 / gram
29/03/2023   FAIL

Purchase   IDR 50,000

Expected Result:
Show Failed status in gold dashboard.

History

#1 - 30 March 2023 10:38 AM - Imran Abdulhadi

- Status changed from New to Resolved

- Assignee changed from Imran Abdulhadi to yap chekying

- % Done changed from 0 to 100

done

#2 - 03 April 2023 05:23 PM - yap chekying

- File Screenshot_20230403_171936.jpg added

- File Screenshot_20230403_172007.jpg added

- Status changed from Resolved to Assigned

- Assignee changed from yap chekying to Imran Abdulhadi

Still showing "in progress"

#3 - 10 April 2023 10:37 AM - Imran Abdulhadi

- Assignee changed from Imran Abdulhadi to yap chekying

fixed. please retry with new transaction

#4 - 18 April 2023 03:31 PM - yap chekying

- File Screenshot_20230418_151339.jpg added

- File Screenshot_20230418_151342.jpg added

- File db_table.png added

- Status changed from Assigned to Closed

Files

2.jpeg	69.7 KB	30 March 2023	yap chekying
3.jpeg	53.8 KB	30 March 2023	yap chekying
1.jpeg	390 KB	30 March 2023	yap chekying
Screenshot_20230403_171936.jpg	273 KB	03 April 2023	yap chekying
Screenshot_20230403_172007.jpg	233 KB	03 April 2023	yap chekying
Screenshot_20230418_151342.jpg	291 KB	18 April 2023	yap chekying
Screenshot_20230418_151339.jpg	323 KB	18 April 2023	yap chekying
db_table.png	31.5 KB	18 April 2023	yap chekying