VELO Production Issue - Bug #22155

[PROD][Android] Hit "No Internet Connection" Error When Launch App

02 June 2025 01:05 PM - yap chekying

Status:	Closed	**Start date:**	02 June 2025
Priority:	High	**Due date:**	
Assignee:	yap chekying	**% Done:**	0%
Category:		**Estimated time:**	0.00 hour
Target version:		**Spent time:**	0.00 hour

Description

App crashed when launch app.

1. Samsung Note 10: Android 15, app version 40. Please refer to attached video.
2. Samsung S24 Ultra: Android v15, app version v41. Please refer to attached images

History

#1 - 02 June 2025 04:40 PM - sengloong.khoo sengloong.khoo

- *Status changed from New to Resolved*

- *Assignee changed from sengloong.khoo sengloong.khoo to yap chekying*

Cert corrupted. Recompile cert pfx to p12

#2 - 05 June 2025 11:03 AM - yap chekying

- *Status changed from Resolved to Closed*

Files

Samsung Note 10.mp4	1.12 MB	02 June 2025	yap chekying
Samsung S24 Ultra.jpeg	35.6 KB	02 June 2025	yap chekying