

VELO Production Issue - Bug #22156

[PROD][Android] Show "WSS_ERROR_00001" Error then App Crashed When Perform Manual Authorization

02 June 2025 01:13 PM - yap chekying

Status:	Closed	Start date:	02 June 2025
Priority:	High	Due date:	
Assignee:	yap chekying	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Description Steps to reproduce: 1. Select "Transactions" in side menu. 2. Select "Authorization". 3. Select "Manual". Org id : CSD47206 Usr id : RENA time of incident : 2025-05-29 around 22:54:19 For the log on May 29 and May 30, attached it in the Filezilla folder: /Digital Banking/VelocityMobile/Log/PROD LOG/20250529			

History

#1 - 02 June 2025 04:42 PM - sengloong.khoo sengloong.khoo

- Status changed from New to Resolved
- Assignee changed from sengloong.khoo sengloong.khoo to yap chekying

App shielding issue. OCBC need to change app shielding whitelist some class

#2 - 05 June 2025 11:04 AM - yap chekying

- Status changed from Resolved to Closed

Files

Manual Authorization Crashed.mp4	6.88 MB	02 June 2025	yap chekying
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