

VELO Production Issue - Bug #22166

[PROD][Android] Bind Device First, Then Only Show OTP Screen

04 June 2025 04:42 PM - yap chekying

Status:	Pending Information	Start date:	04 June 2025
Priority:	High	Due date:	
Assignee:	yap chekying	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Description			
Details: org id : IDBAT0218 user id : BAT0218 device model : RMX2061 OS: Android Version 11 (Realme 6 pro) the last time the issue occurred: May 07, 2025 at 16:49:23 Logs provided in the folder: /Digital Banking/VelocityMobile/Log/PROD LOG/20250507			

History

- #1 - 05 June 2025 09:58 AM - sengloong.khoo sengloong.khoo
- Status changed from New to Pending Information
 - Assignee changed from sengloong.khoo sengloong.khoo to yap chekying

Help to elaborate the issue is a bit too general. Bind Device then OTP screen?
FE cannot access to the log file please attach here thanks.