

VELO Production Issue - Bug #22188

[PROD][Android] Failed to Launch App After Updated to Latest Version

10 June 2025 05:44 PM - yap chekying

Status:	New	Start date:	10 June 2025
Priority:	High	Due date:	
Assignee:	sengloong.khoo sengloong.khoo	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Description Customers have updated the application to the latest version but cannot open the OCBC Business Mobile application.			
Details Organization id : HTCON user id customer : TINA55667788 device type : cph2577 / android 14 date of issue : June 04, 2025, at 09:51 pm Log provided in the folder:/Digital Banking/VelocityMobile/Log/PROD LOG/20250604 Please refer to attached video			

Files

case116751-img135471_02506050529_VID20250604WA0045.mp4	1.47 MB	10 June 2025	yap chekying
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