## [Chinese Language CR][SIT][BE][Telegraphic Transfer] EN Language Selected but Error Show in Chinese Language

23 June 2025 10:39 AM - yap chekying

		1	
Status:	New	Start date:	23 June 2025
Priority:	Normal	Due date:	
Assignee:	Tan Hi Ann	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Description			
<ul> <li>Steps to reproduce.</li> <li>1. Select "Transactions" in side menu.</li> <li>2. Select "Fund Transfer".</li> <li>3. Select "Begraphic Transfer".</li> <li>4. Select "Source of Fund" - foreign currency account.</li> <li>5. Select "Destination Account" - Tap on "Transfer to a new beneficiary" &gt; Tap on "I DON'T KNOW THE SWIFT CODE"</li> <li>6. Select "CANADA" for Country.</li> <li>7. Input "CHASE" for Bank Name and tap on "SEARCH" button.</li> <li>8. Select one of the Bank.</li> <li>9. At confirmation page, tap on "CONFIRM" button.</li> <li>10. At New Beneficiary screen, input "Account Number: 131425", "Currency: USD", "Beneficiary Name", "Beneficiary Address" and tap on "CONTINUE" button.</li> <li>11. At Telegraphic Transfer screen tap on "CONTINUE" button.</li> <li>12. At Regulatory Information screen, input "Payment Purpose: 2015 - BUNKERS &amp; STORES", "Resident Status: Resident", "Beneficiary Country of Residence: CANADA", "Beneficiary Category: A0-PERORANGAN", "Remitter Country of Residence: ID - RESIDEN", "Remitter Category: E0 - PERUSAHAAN", "Beneficiary Affiliation Status: N - BUKAN AFILIASI" and tap on "CONTINUE" button.</li> <li>13. At Destination page, input "Contract No.: 8850421917697", "Dealer Name", and "Dealer Rate: 1.3282".</li> <li>14. Under TRANSFER INFORMATION, input "Currency: USD", "Amount: 150", "Swift Charges Method: Ourselves" and tap on "CONTINUE" button.</li> <li>15. At Notification screen, tap on "CONTINUE" button.</li> <li>Actual Result:</li> <li>Error show in Chinese language. Please refer to attached video.</li> <li>Expected Result:</li> </ul>			

## Files

WhatsApp Video 2025-06-23 at 10.00.43.mp4

913 KB 23 June 2025

yap chekying