

VELO Production Issue - Bug #22246

[UAT][BE][Biometric Login]Hit Error When Enable Biometric Login

03 July 2025 03:59 PM - yap chekying

Status:	New	Start date:	03 July 2025
Priority:	Normal	Due date:	
Assignee:	Tan Hi Ann	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Description Steps to reproduce: 1. Select "Settings" in side menu. 2. Toggle on "Enable Biometric Login" 3. Enable Fingerprint/Face ID Login screen, tap on "ENABLE" button. 4. Terms & Conditions screen, check the Terms and Conditions checkbox and tap on "ACCEPT" button. 5. Login screen, input password and tap on "CONTINUE" button. 6. Verification Code screen, input verification code. 7. Permission pop up, tap on "OK" button. 8. Scan Fingerprint/Face ID. Actual Result: Show "INCORRECT PIN CODE" error (Verification Code provided is correct). Expected Result: Navigate to Successfully enabled biometric login screen. Note: This issue only happened in UAT.			

Files

Biometric Login.mp4	4.37 MB	03 July 2025	yap chekying
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