

VELO Production Issue - Bug #22333

[PROD][MLEB][LOGIN] Frequent Logouts on OCBC Business App Requiring Reauthentication

13 August 2025 02:58 PM - yap chekying

Status:	New	Start date:	13 August 2025
Priority:	Normal	Due date:	
Assignee:	yap chekying	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Description Often, when a customer opens the OCBC Business application, the application logs out and the customer has to re-enter their org ID, user ID, and password. Then, the customer activates the software token. Customers complain about this. device information : CPH2363 : oppo reno 7 android v 14 org id :ARGOMT user id : APPR02 last time the issue occurred : August 4, 2025, around 11:34 am			

History

#1 - 14 August 2025 04:14 PM - Tan Hi Ann

- Assignee changed from Tan Hi Ann to yap chekying

Files

20250804 1.zip	565 MB	13 August 2025	yap chekying
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