# VELO Production Issue - Bug #22334

# [PROD][MLEB] Hit wss\_error\_00001 Error When Approve Transaction

13 August 2025 03:02 PM - yap chekying

Status: New Start date: 13 August 2025

Priority: High Due date:

Assignee: yap chekying % Done: 0%

Category:Estimated time:0.00 hourTarget version:Spent time:0.00 hour

## Description

Customers cannot approve transactions, when approving transactions an error appears: wss\_error\_00001

device information:

SM-S928B: samsung galaxy s24 ultra

android v 15

org id : ANUGRAHRAYA usr id : ANUGRAHRAYA

last time the issue occurred: August 7, 2025. around 10:20 am

### History

#### #1 - 14 August 2025 04:14 PM - Tan Hi Ann

- Assignee changed from Tan Hi Ann to yap chekying

### **Files**

20250807 1.zip 518 MB 13 August 2025 yap chekying

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