VELO Production Issue - Bug #22335

[SIT][Android][Create Software Token] Hit MCB Error When Input OTP

14 August 2025 10:07 AM - yap chekying

Status: Start date: New 14 August 2025 **Priority:** High Due date: % Done: Assignee: yap chekying 0% Category: **Estimated time:** 0.00 hour Spent time: Target version: 0.00 hour

Description

Steps to Reproduce:

- 1. Login screen, input Org ID SUBSESTER001, User ID FELIX2 and Password then tap on "LOGIN" button.
- 2. Verification Code screen, input OTP.
- 3. Create Software Token screen, tap on "CREATE NOW" button.
- 4. Verification Code screen, input OTP.

Actual Result:

Hit MCB error, please refer to attached screenshot.

Expected Result:

Should be able to create software token successfully.

History

#1 - 14 August 2025 04:14 PM - Tan Hi Ann

- Assignee changed from Tan Hi Ann to yap chekying

Files

WhatsApp Image 2025-08-14 at 09.43.38.jpeg 62.6 KB 14 August 2025 yap chekying

15 August 2025 1/1