

VELO Production Issue - Bug #22376

[PROD][MLEB] Hit Error "WSS_ERROR_00001" When Authorizing a Transaction

25 August 2025 05:56 PM - yap chekying

Status:	New	Start date:	25 August 2025
Priority:	High	Due date:	
Assignee:	Tan Hi Ann	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Description An error appears: "Error WSS_ERROR_00001" when authorizing a transaction. The customer has been experiencing this issue for 3 days. Device Information: org ID: ANUGRAHRAYA user ID: ANUGRAHRAYA mobile device: Samsung Galaxy S24 Ultra This issue last occurred on August 7, 2025, at 10:20 AM Please refer to attached image and logs.			

Files

20250807.png	94.2 KB	25 August 2025	yap chekying
20250807 1 (1).zip	518 MB	25 August 2025	yap chekying
20250807 2.zip	514 MB	25 August 2025	yap chekying