VELO Production Issue - Bug #22377

[PROD][MLEB]Hit "mcb1000121.mcb1000121" When Makes a Transaction and Enters Their PIN

25 August 2025 06:01 PM - yap chekying

Status: New Start date: 25 August 2025

Priority: High Due date:

Assignee: Tan Hi Ann % Done: 0%

Category:Estimated time:0.00 hourTarget version:Spent time:0.00 hour

Description

An error appears: "mcb1000121.mcb1000121" when a customer makes a transaction and enters their PIN.

Device Information: Org ID: PUTRAMAS01 User ID: PUTRA1

Mobile Device: iPhone 15 Plus

This issue last occurred on August 20, 2025, at 9:37 AM.

Please refer to attached image and logs.

Files

20250820.png	56.9 KB	25 August 2025	yap chekying
20250820.zip	548 MB	25 August 2025	yap chekying

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