## VELO Production Issue - Bug #22378

## [SIT][Android][Google API 35][My Accounts/ Transaction Summary] Show "We cant open the file" When Try to Download Receipt or File

26 August 2025 11:29 AM - yap chekying

Status:	New	Start date:	26 August 2025
Priority:	High	Due date:	
Assignee:	Hao Ter Tai	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour

## **Description**

Impacted Functions:

- 1. Unit Trust
- 2. Bonds
- 3. Financial Information & Tax
- 4. Bancassurance
- 5. Account Statement
- 6. Transaction Summary

Actual Result:

Show "We cant open the file" when try to download receipt or file.

**Expected Result:** 

Should be able to download receipt or file successfully.

01 September 2025 1/1