

VELO Production Issue - Bug #22466

[PROD][Android] Unable to enter the amount in Time Deposit Menu

18 November 2025 06:03 PM - Feerman Yusoff

Status:	New	Start date:	18 November 2025
Priority:	Normal	Due date:	
Assignee:	Hao Ter Tai	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Description Issue: When the customer clicks the Time Deposit menu and inputs the amount, the application becomes stuck when they try to select the account number, and they are unable to enter the amount. (as attached video)			
Details The device information is as follows: it is a Xiaomi Redmi 13C running OS 13 with device model : 23108RN04Y android 13. This issue occurred on october 31, 2025. Log link: https://drive.google.com/file/d/1HQ3yXM1UddZ7lBs6EURqMuqQCPPiBpkU/view?usp=drive_link			

Files

Unable to enter the amount in Time Deposit Menu.mp4	6.29 MB 18 November 2025	Feerman Yusoff
---	--------------------------	----------------